

K.C. ELECTRIC ASSOCIATION

JUNE 2024


K.C. ELECTRIC STAFF

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Our mission is to provide our members with safe, reliable service at the lowest cost, while maintaining an environmentally responsible, accountable and sustainable operation now and in the future.

NEW LOOK FOR YOUR K.C. ELECTRIC BILL

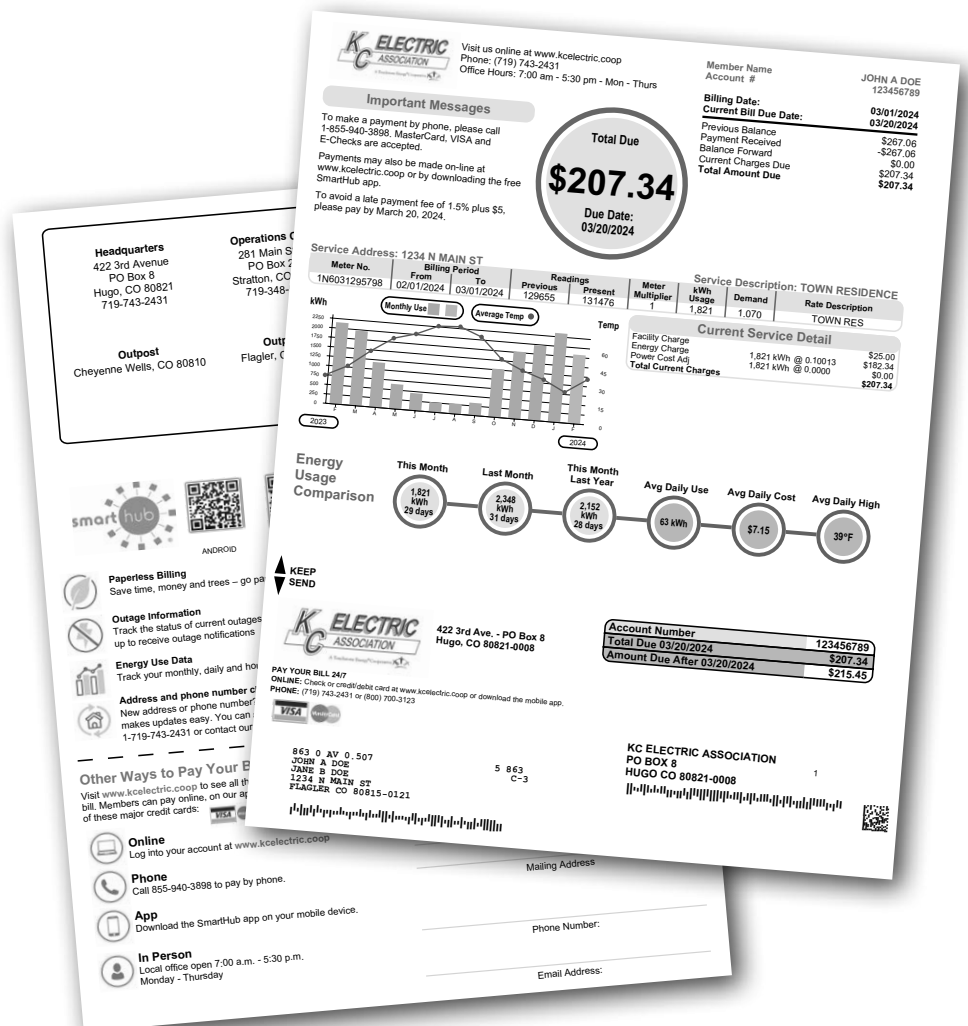
BY BO RANDOLPH CHIEF FINANCIAL OFFICER

We are excited to reveal a sleek, new look for your K.C. Electric Association bill. The new bill design is easier to read with the total amount due, current charges, and important messages front and center at the top of the bill. You can view and compare your monthly energy use over the past 13 months with an easy-to-read chart.

On the back of the bill, you will find payment options, monthly member services and communications news, and a place to update your contact information. The new design will also allow us to provide specific information related to your energy rate.

We hope you like our new look.

Need more information? Find “How to Read Your New K.C. Electric Bill” on page 8. You can also view your bill information anytime and sign up to receive notification from SmartHub when your bill is ready. Don’t forget to sign up for automatic bank draft and paperless billing to receive a \$1 credit every month.



Important Messages
To make a payment by phone, please call 1-855-940-3898. MasterCard, VISA and E-Checks are accepted.
Payments may also be made on-line at www.kcelectric.coop or by downloading the free SmartHub app.
To avoid a late payment fee of 1.5% plus \$5, please pay by March 20, 2024.

Total Due
\$207.34
Due Date: 03/20/2024

Service Address: 1234 N MAIN ST
METER No. 1N6031295798
Billing Period: From 02/01/2024 To 03/01/2024
Readings: Previous 129655 Present 131476
METER Multiplier: 1
Service Description: TOWN RESIDENCE
Demand 1,821 1,070
Rate Description TOWN RES

Usage	Rate	Description
1,821 kWh @ 0.10013	\$25.00	Facility Charge
1,821 kWh @ 0.0000	\$182.34	Energy Charge
	\$0.00	Power Cost Adj
	\$207.34	Total Current Charges

Energy Usage Comparison
This Month: 1,821 kWh (29 days)
Last Month: 2,348 kWh (31 days)
This Month Last Year: 2,152 kWh (28 days)
Avg Daily Use: 63 kWh
Avg Daily Cost: \$7.15
Avg Daily High: 39°F

Account Information
Account Number: 123456789
Total Due 03/20/2024: \$207.34
Amount Due After 03/20/2024: \$215.45

Other Ways to Pay Your Bill
Online: Log into your account at www.kcelectric.coop
Phone: Call 855-940-3898 to pay by phone.
App: Download the SmartHub app on your mobile device.
In Person: Local office open 7:00 a.m. - 5:30 p.m. Monday - Thursday

How to Read Your New KC Electric Bill

Information on side 1 of your bill:

- 1 **Total Amount Due:**
The total amount due or budget amount due along with the due date is printed in the circle.
- 2 **Monthly Messages:**
Stay up to date with the latest information from KC Electric. Check here for important messages regarding your electric account.
- 3 **Monthly Service Detail:**
Here you will find all account activity for the current billing period, including service dates, meter readings, monthly usage, and a detailed list of the current monthly charges.
- 4 **Usage Graph and Comparison Chart:**
Quickly compare your last 13 months of energy usage. Average daily usage and cost are calculated for the current billing period.
- 5 **Payment Stub:**
If you are mailing in your payment, please detach this stub and enclose with your payment.

1 Member Name: JOHN A DOE
Account #: 123456789
Billing Date: 03/01/2024
Current Bill Due Date: 03/20/2024

2 **Total Due**
\$207.34
Due Date: 03/20/2024

3 **Current Service Detail**
Facility Charge: \$25.00
Energy Charge: 1,821 kWh @ 0.10013 = \$182.34
Power Co @ Adj: 1,821 kWh @ 0.0000 = \$0.00
Total Current Charges: \$207.34

4 **Usage Graph and Comparison Chart**
Energy Usage Comparison: This Month (1,821 kWh, 28 days), Last Month (2,348 kWh, 31 days), This Month Last Year (2,152 kWh, 28 days), Avg Daily Use (63 kWh), Avg Daily Cost (\$7.15), Avg Daily High (39°F)

5 **Payment Stub**
Account Number: 123456789
Total Due 03/20/2024: \$207.34
Amount Due After 03/20/2024: \$215.45

6 **Headquarters**
422 3rd Avenue
PO Box 8
Hugo, CO 80821
719-743-2431

Operations Office
281 Main Street
PO Box 285
Stratton, CO 80836
719-346-5318

Contact Us:
Outage Reporting
1-800-700-3123 or 1-800-296-5318

Office Hours
7:00 am - 5:30 pm
Monday - Thursday

Outpost
Cheyenne Wells, CO 80810

Outpost
Flagler, CO 80815

KC Electric is an equal opportunity provider and employer

7 **SmartHub**
Paperless Billing: Save time, money and trees – go paperless!
Outage Information: Track the status of current outages and up to receive outage notifications
Energy Use Data: Track your monthly, daily and hourly usage
Address and phone number changes: New address or phone number? SmartHub makes updates easy. You can also call 1-719-743-2431 or contact our office.

8 **SmartHub App**
Download the SmartHub app on your mobile device and take control of your account.

9 **Other Ways to Pay Your Bill**
Visit www.kcelectric.coop to see all the ways you can pay your bill. Members can pay online, on our app or by phone using one of these major credit cards:

Your KC Electric Account Information
Is your account information up-to-date? Fill out the form below or visit www.kcelectric.coop to update your Phone number or email address. Changes may take up to two billing cycles to reflect on your account.

Online: Log into your account at www.kcelectric.coop

Phone: Call 855-940-3998 to pay by phone.

App: Download the SmartHub app on your mobile device.

In Person: Local office open 7:00 a.m. - 5:30 p.m. Monday - Thursday

Mailing Address: _____
Phone Number: _____
Email Address: _____

Information on side 2 of your bill:

- 6 **KC Electric Information:**
Questions about your account? Need to report an outage? Local office locations, office hours, and outage phone numbers are listed for your convenience.
- 7 **SmartHub:**
Download the SmartHub app on your mobile device and take control of your account.
- 8 **KC Electric Message Center:**
This new feature will be updated monthly to bring you all the latest news, including upcoming events, available programs, useful tips, and more!
- 9 **Payment Options and Contact Information:**
KC Electric offers convenient ways to pay your bill. You can also download the SmartHub app to enroll in autopay or paperless billing programs. Keep us informed of any changes to your contact information.

BE AWARE OF ELECTRICAL DANGERS DURING FLOODING

According to the Federal Emergency Disaster Agency, floods are one of the most common hazards in the United States. The prospect of an electrical accident is probably not top of mind when you are dealing with flooding in your home, but it is the first thing you should think of before you step into a flooded area. If there is any danger the water could be energized because of contact with electrical equipment, do not enter the area. You could be in danger of electrocution.

Here are some additional suggestions from K.C. Electric and Safe Electricity to help keep you and your family safe during a flood:

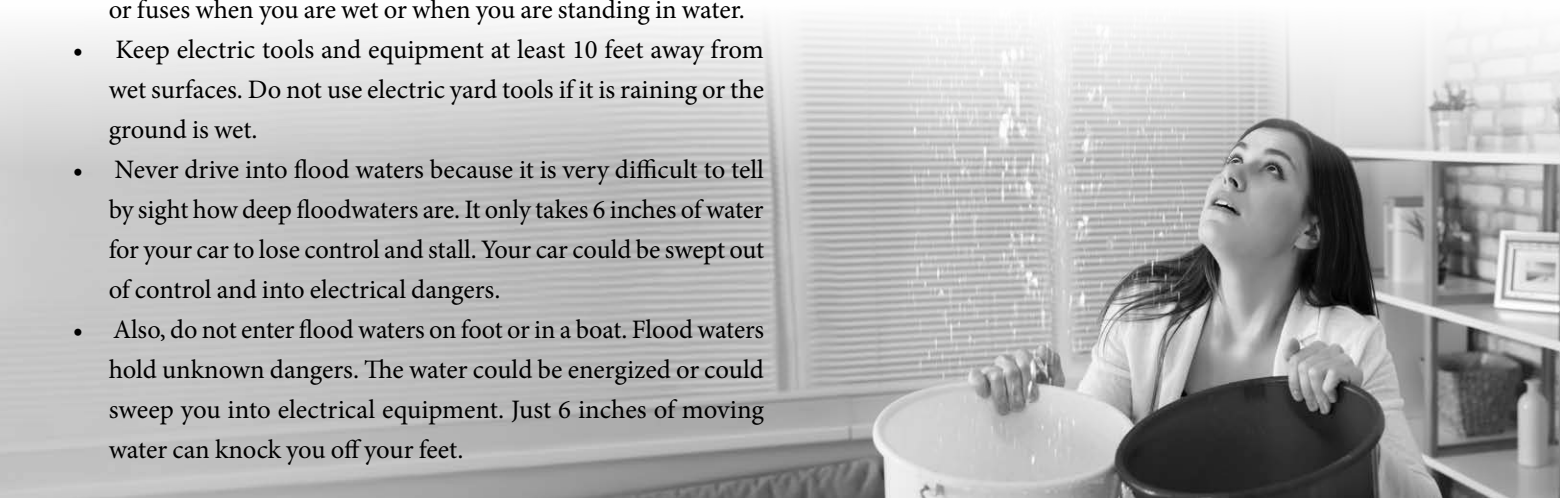
- Never attempt to turn off power at the breaker box if you must stand in water to do so. If you cannot reach your breaker box safely, call your electric utility to shut off power at the meter.
- Never use electric appliances or touch electric wires, switches, or fuses when you are wet or when you are standing in water.
- Keep electric tools and equipment at least 10 feet away from wet surfaces. Do not use electric yard tools if it is raining or the ground is wet.
- Never drive into flood waters because it is very difficult to tell by sight how deep floodwaters are. It only takes 6 inches of water for your car to lose control and stall. Your car could be swept out of control and into electrical dangers.
- Also, do not enter flood waters on foot or in a boat. Flood waters hold unknown dangers. The water could be energized or could sweep you into electrical equipment. Just 6 inches of moving water can knock you off your feet.

- If you see downed power lines or damaged equipment, stay away, warn others to stay away, and notify the authorities.

If you are in a flood prone area, one action you can take to be better prepared is to have a sump pump with a back-up battery in case the power goes out and an alarm to alert you of flooding. Additionally, you can elevate the water heater, electric panel, and furnace to keep them clear of potential flood waters.

Safe Electricity also recommends installing ground fault circuit interrupters on outdoor outlets and indoor outlets in areas of the house that are prone to flooding such as the basement. GFCIs should also be installed in rooms with heavy water use such as the laundry room, bathroom, and kitchen.

For more information on avoiding electrical hazards, visit SafeElectricity.org.



DON'T JUST PACK YOUR BAGS; PREPARE YOUR HOME FOR VACATION TOO

Your bags are packed and you're ready to leave for a much-needed vacation. As you pack for your destination, remember your home needs a little prep, too.

Along with the usual tasks such as having your mail stopped, there are other steps you can take to help deter burglars and even help save a little money.

HERE ARE SOME WAYS TO SAVE MONEY ON YOUR ENERGY BILL WHILE YOU'RE GONE. BEFORE YOU LEAVE:

- Adjust your water heater. For a natural gas water heater, turn it to low or vacation mode. For an electric version, turn it down or off at the circuit breaker panel.
- Set or program your thermostat to a temperature that mimics the outside temperature (about 80 to 85 degrees). This still protects your wood floors and furniture, as well as if you have pets keeps them comfortable, but saves on energy costs.
- Do not completely turn off your air conditioning during vacation so that the air in your house continues to circulate.
- Unplug small appliances and electronic devices including gaming systems so that they don't draw power. Also do not leave chargers plugged into an outlet. (This tip is important when you're home as well. Do not leave chargers plugged in when they're not in use since they can overheat. Unplug charging devices after electronics are fully charged.)

TAKE THESE ELECTRICAL AND PLUMBING PRECAUTIONS:

- Turn off water valves to the dishwasher, washing machine and all sinks. Or, consider shutting off the main water valve, which cuts off water to the house but still allows water supply to an outdoor sprinkler system.
- Make sure your sump pump is working

HERE ARE SOME WAYS TO KEEP YOUR HOME LOOK LIVED IN AND WARD OFF BURGLARS:

- If you have a smart home, it's easy to regulate lights in your home remotely. Turn various lights on and off intermittently or have them timed to do so.
- If you do not have smart lighting, put various lights on timers.
- Ask a trusted neighbor to park in your driveway occasionally while you are gone.
- Use motion detectors on outside lights.
- Before you leave, check all windows and doors to make sure they are locked.

And finally, remember to clean out your fridge before leaving so that you don't come home to moldy leftovers.

For more information about electrical safety, visit SafeElectricity.org.



Claim Your Savings

Each month, K.C. Electric members have a chance to claim a \$20 credit on their next electric bill. All you need to do is find your account number, call the Hugo office at 719-743-2431, and ask for your credit. The account numbers are listed below.

How simple is that?

You must claim your credit during the month in which your name appears in the magazine (check the date on the front cover).

Lance Janousek, Burlington — 11092xxxxx

Frances Weeks, Hugo — 6222xxxxx

Duane Hitchcock, Burlington — 12643xxxxx

Mark Dreher, Vona — 12228xxxxx

In April, three members called to claim their savings: Ben Vander Werf, John Hickey, and John DeWitt.

HAPPY
Flag
★ DAY ★

🇺🇸 JUNE 14TH 🇺🇸