HIGHLINE ELECTRIC ASSOCIATION

The Beacon

SEPTEMBER 2024



MAILING ADDRESS

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STREET ADDRESS

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Our mission is to provide our members with reliable, high-quality electricity and other needed services, which will improve their economic and social well-being and provide significant long-range benefits for our communities, our state and our nation.

Highline Electric Association will be closed Monday, September 2, for Labor Day.

> HEA Office Hours Holyoke & Sterling: M-Th 7 a.m.–5:30 p.m. Ovid: Mon., Tues., Thurs. 9–3

HIGHLINE ELECTRIC ASSOCIATION
IS AN EQUAL OPPORTUNITY
PROVIDER AND EMPLOYER



10 THINGS YOU MIGHT NOT KNOW ABOUT POWER RESTORATION

BY **DENNIS HERMAN** GENERAL MANAGER

ave you ever watched a video or TV show where a person is cooking a meal, then suddenly, they snap their fingers, and the meal is plated and ready to eat? That's called a "jump cut."



DENNIS HERMAN

While we wish we could "jump cut" from a power outage to power restoration, it can often take a lot more effort and people to make it happen.

As the general manager of Highline Electric Association, I'm accustomed to members' questions about power outages and why it can take time to get the lights back on. Given our reliance on electricity, there's simply never a good time to be without it.

This month, I'd like to shed light on our restoration process to help our members understand what may be happening behind the scenes. Here are 10 things you might not know about power restoration:

- 1. We need you. When your power goes out, it might be just at your home or a small geographical area. There is a chance we may not know about it, and no one has reported it. We rely on you to let us know if your power is out.
- 2. Our employees might be affected too. Because Highline is a local electric cooperative owned by the members we serve, our employees are local too. They are your neighbors, friends, and familiar community volunteers. When you're without power, our people might be too.
- 3. It's a team effort. Every one of Highline's employees are working to get your power restored as soon as possible. Our member services representatives are taking your calls, engineers and field staff are surveying damage, dispatchers are organizing crews, and communicators are keeping everyone informed of progress or potential dangers. When your power goes out, we all work together as quickly and safely as possible to get you back to normal.
- **4.** We assess the situation first. Every outage is different, and we don't know how dangerous it is or what equipment might need to be replaced. When responding to outages, we first need to see what happened, then figure out what materials we need and a plan for how to fix the problem(s) without compromising electric flow for the rest of our members.
- 5. Restoration is normally prioritized by the largest number of members we can get back on in the shortest amount of time. Our crews focus on responding first to public safety issues. Then we complete work that impacts the largest of number of people first.
- **6. Our employees face many dangers.** Besides working around high voltage electricity, our crews are on alert for wild animals, weather elements, falling trees and fast-moving cars. If you ever drive past one of our vehicles, please do so slowly.
- **7. Flickering lights are a good thing.** Some folks mistake flickering lights for outages, but these "blinks" are important because they indicate our equipment worked and

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prevented a possible outage likely caused by wayward animals or stray tree limbs on the lines.

- **8**. **You need a backup plan**. We do our best to help those who need it, but if you depend on electricity for life support purposes, you must have a back-up plan — remember, we don't always know how long restoration efforts will take. If you're unsure what to do, call us so we can help you prepare an emergency plan.
- 9. Our employees have to plan, and eat. If you ever see our trucks in a restaurant parking lot while your power is out, know that sometimes our employees huddle in a safe common area to map out their plan for getting your power back on. Also, our crews work long hard hours during outages and need to take time for meals just like everyone else.
- 10. Sometimes it's a waiting game. Our portion of the power grid is connected to other electric utilities, and we maintain positive relationships with power providers interconnected to our system. If our outage is due to an issue from their feed into our system, we must let them do their repairs and be mindful of what they're going through to fix it.

We do our best to avoid power disruptions, but they are inevitable from time to time. If the lights go out, know that your HEA team is working as quickly and safely as possible to restore power. If you experience an outage, report it by calling 970-854-2236.





Congratulations to **Darrin Manuello** for celebrating 33 years of employment with Highline Electric Association.

PESTICIDE SAFETY

PLEASE PROTECT OUR EMPLOYEES

ur employees face serious health risks when they unknowingly enter a field that was sprayed or

chemigated with any chemical. Just as you would not subject your family or employees to risk, we do not want to subject our employees to risk. Please consider the following:

Call Highline

1-800-816-2236

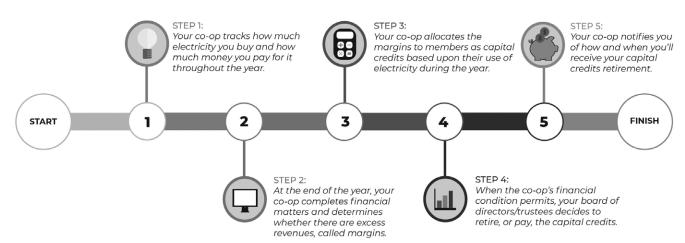
- If you used any chemicals on a field, please notify Highline Electric. You may call the office or you can place a flag at the entrance to the field. Please note the day when it is safe to enter the field and what chemical was used.
- Notification signs or flags are available free of charge at any HEA office.
- If calling during in an outage, please notify HEA if the field was sprayed.

The initial and long-term effects of absorbing chemicals in the body are extremely hazardous to one's health. Please don't subject our employees to these dangers.

Never touch a powerline! It's dove season! We know those doves sitting on the lines are tempting...but please, for your safety, remember to avoid contact with, shooting at or in the direction of any of Highline's equipment. **ELECTRIC ASSOCIATION**

HOW CAPITAL CREDITS WORK

Because electric co-ops operate at cost, any excess revenues, called margins, are returned to members in the form of capital credits.



DO YOU SEE YOUR NAME BELOW?

elow is a list of names of Highline Electric Association members who have unclaimed capital credits from the electric cooperative.

HEA publishes the unclaimed capital credit list every year to notify HEA members that the co-op issued them a capital credit

check and that check has not been cashed.

Look for your name in the printed list below. If you're a current or former HEA member and find your name, email capitalcredits@hea.coop or call 970-854-2236. Names will continue in next month's *Colorado Country Life* magazine.

CARPENTER, WILLIAM S CARR, MIKE J CARUSO, RUTH CARVER, DANIEL & STACIE CASILLAS, RUBY A CASKEY HELEN F CASTILLO, MARY M CASTRO, ROBERTO CAVALLI, PAUL CAZARES, FABIAN CENTEX HOME EQUITY CORP CHADA, BETTY L CHADWICK, ROD OR CAROL CHAMBERS, KEN & SONIA CHAMPION GROCERY, CHANDLER, WILLIAM OR AUBREY GOSSETT CHAPEL, STEVEN G CHAPMAN, CAROL L CHARD, PAUL CHARLES TIMI CHARTIER, BRIAN & PATTI CHRISTIAN, MARJORY CHRISTNER, IAMES CHRISTOPHER, GERALD

CHRISTOPHER, KURT CHURCH, LAMAR CHRISTIAN CLARK, BECKEY CLARK, BRADFORD J CLARK, PAUL CLARK, RAYMOND G CLARK, ROBERT E CLARK, TIM & STEPHANIE CLASON, DENNIS CLAY, ANDY CLEANING, J AND H STEAM CLEAVER, TERRI CLERK-DEUEL, COUNTY CLEVELAND, NORMAN CLINKENBEARD, CINDY CLOUSE, KASSIDY CLOUSE, SUSAN CLUB, MERGS UNLIMITED CO. AMOCO PIPELINE CO, ASH & WHITE CONST

CO, CAVE RANCH CO, CONTINENTAL OPERATING CO, HAMILTON LAND & CATTLE CO. HARRIS LIVESTOCK CO. HEADINGTON OIL CO HONDO OIL & GAS CO KIEWIT WESTERN CO. LEWIS & CLARK EXPL CO. LUNA CONSTRUCTION CO, MOUNTAIN BELL CO, NOLBURN ENERGY CO, SCHEEL INVESTMENT CO, SUN OIL CO, THE HOUSTON EXPLORATION CO, UNOCAL PIPELINE CO, VALLEY IMPLEMENT COCHRAN, VIRGINIA COGAN, ROBERT COLLIER, SHARON COLORADO CONSTRUCTORS INC COLVIN IEFE COMFORT HOMES COMMUNICATIONS, A T & T COMMUNICATIONS, CHAMPION COMMUNICATIONS, TWIN VALLEY COMPANY, EQUITY OIL CONE, BARRY CONNER, ROBERT CONST, BLACKHAWK CONSTRUCTION, GALLIPO CONSTRUCTORS, P C L CIVIL CONTET, ROMAIN COOK, FRED I COOK, RICHARD V COOKE, IUDY COOPER EARL OR DIANNE COOPER, ROBERT N CORBAN COMMUNICATIONS INC. CORNERS COUNTRY CORNETT, PAULA CORP. BARCLAYS AMERICAN MORT CORP, BENEDEK BROADCASTING

CORP, DEVON ENERGY

CORP, EOTT ENERGY

CORP. S T C

CORPORATION, WINDING BROOK COTY, DOUGLAS COUNTY, MARK A COURT, MERRILL TRAILER CRADDOCK, CURTIS CRADDOCK JANETE CRANDALL, DONNA CRANDALL IULIEL CRANDALL, KENNETH G CRANE, JIM CRANWELL, ANGELA CRANWELL-PATTERSON CRAWFORD, JANE CRAWFORD, LINDA CRINKLAW, KENNETH CRISP, DOUGLAS A CRITCHFIELD, MARY CROOK COMMUNITY CROOK SENIOR CENTER CROSS, MISTY L CRUPI, DAVID CULLISON, KELLY CURRIE, NORA IEAN CYR. DUANE DAILY, KRISTA L DAILY, WILLIAM L DALENE K VAN DYKE DALY, ALBERT DALY, KERRY & LUCY DARRAH, ROBERT H DAUGAARD, DEAN DAUGHERTY, ROBIN M DAVIS, BENNY P DAVIS, TIM DAVISON, ARLYN & DEBRA DAVISON, HELEN DAY, ANGUS H DAY REBECCA DE BERRY, ROBERT DE LA FUENTE, FROSTY DEAN, CHARLES A DEAVER, JANIE DEBUS, DAVID DEDO, DAVID DEE, LISA

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ECKERT, CLAUDIA VATALARO

ECKMAN, DENNIS

EDMISTON, LARRY

EDWARDS, DUKE

EDWARDS, LANA

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LETT, BETH

LEWIS, KURT

LEWIS, SALLY

HAYES, LORRAINE K

HEIMBEGNER, TROY

HAZELRIG, PAUL

HEIL, LEONARD L

HEISEL, KINCH