HIGHLINE ELECTRIC ASSOCIATION

The Beacon

OCTOBER 2024



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facebook.com/HighlineElectric

Our mission is to provide our members with reliable, high-quality electricity and other needed services, which will improve their economic and social well-being and provide significant long-range benefits for our communities, our state and our nation.



HIGHLINE ELECTRIC ASSOCIATION
IS AN EQUAL OPPORTUNITY
PROVIDER AND EMPLOYER



POWERING OUR COMMUNITIES WITH PURPOSE

BY **DENNIS HERMAN** GENERAL MANAGER

ommunities come in all shapes and sizes. Some are based on geographical proximity, some are based on shared interests or hobbies, and some communities can even be found in virtual spaces like social media groups. Regardless of where or how they are



DENNIS HERM

formed, communities can bring people together and create a sense of belonging.

Highline Electric Association is deeply committed to our consumer-members, and we're glad you are part of the electric cooperative community.

This month, more than 30,000 cooperatives across the United States are celebrating National Co-op Month. It's a time to reflect on all the aspects that set cooperatives apart from other types of businesses, but more importantly, it's a time to celebrate the power of co-op membership.

Electric cooperatives are not-for-profit utilities that are built by the communities they serve. For HEA, our mission has always been to provide you with reliable power. We care about your quality of life, and because we are locally operated, we're uniquely suited to meet our members' evolving energy needs.

Beyond the business of electricity, our employees and directors are equally invested in our local community. Why? Because we live here, too. That's why we work hard to support local economic development projects, youth programs and scholarships, charitable giving initiatives, and additional programs that make our community a better place to call home.

All co-ops, including HEA are guided by seven cooperative principles that embody the values and spirit of the cooperative movement. These seven principles are a framework to help all co-ops navigate challenges and opportunities while remaining true to our purpose:

- **1. Open and Voluntary Membership:** Co-op membership is open to anyone who can use the co-op's services.
- **2. Democratic Member Control:** Members make decisions that shape the cooperative. Why? Because co-ops are created by the members, for the members.
- **3. Members' Economic Participation**: Members contribute money to the co-op to make sure it runs smoothly now and in the future. At HEA, this happens through paying your energy bills.
- **4. Autonomy and Independence:** Co-ops are independent and can operate on their own, which ultimately benefits the members.
- **5. Education, Training, and Information:** Co-ops continuously focus on education to ensure employees have the training and information they need to make the co-op successful.
- **6. Cooperation Among Cooperatives:** Co-ops share with and learn from other cooperatives. We help each other out in times of need because we want other co-ops to thrive.
- 7. Concern for Community: All cooperatives work for the greater good of the local communities they serve. Co-ops give back to their communities to help them thrive and grow.

This October, as we celebrate National Co-op Month and the power of membership, we hope you will recognize the many aspects that set Highline and all co-ops apart. Our mission is reliable power. Our purpose is people — the local communities we're proud to serve. As a thank you, in your October billing statement, you will find a voucher for a FREE small pumpkin. Take this voucher to one of our local participating pumpkin patches to celebrate with us! Details can be found on the voucher.

Attention Irrigators: Load Control is Over

All irrigation wells that were in the 2024 Load Control Program will be automatically enrolled in the 2025 program on the same option unless Highline Electric is notified by February 28, 2025.

Letters will be sent to all irrigators in December. Included in the letter will be a fact sheet detailing each load control option. If you have changes for the 2025 program, including tenant changes, please call our office and contracts will be sent to you.

The deadline to return executed contracts for the 2025 Load Control Program is February 28. No option changes, additions or deletions will be allowed after February 28.

Please watch for your letter in the coming months and notify us of any changes you want for the 2025 program.

Stay Connected: Update Your Contact Information

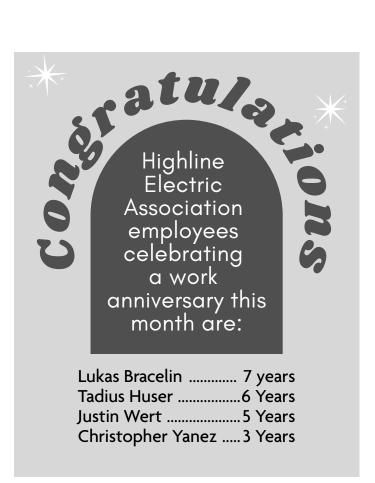


At Highline Electric Association, we're always looking for ways to enhance our service and keep you informed. In the coming months, we will be introducing new text and voice messaging systems, and a billing system that will help you stay on top of important updates and manage your account more easily.

To ensure you're ready for these upcoming improvements, it's essential that we have your most up-to-date cell phone number on file. Accurate contact information will allow us to keep you informed with timely alerts, outage notifications, and important billing reminders.

Please take a moment to check that we have your most recent cell phone number on file. If you've recently changed numbers or aren't sure if your information is current, now is the perfect time to update it. Simply visit our website at www.hea.coop or call our office at 970-854-2236 to make any necessary changes.

Thank you for helping us prepare for a more connected future!



Flexible Bill Pay



Whether you prefer to pay your bills weekly, monthly, or on a specific date that suits your budget, we've got you covered. You can now schedule your payments to fit your needs. Please note that payments scheduled after the due date will still

incur a late fee. Use the Call Now button on our website to get signed up and enjoy this new flexibility in managing your bills.

Payment Dropbox in Holyoke

You can now securely deposit your payments after hours without ever leaving your vehicle. Simply use our new drop box located in the Holyoke drive-through. It's easy, secure, and available whenever you need it.



CELEBRATE CO-OP MONTH AND FALL

Check your October billing statement for a special promotion. We're celebrating Co-op Month by offering each member a FREE small pumpkin. Just take the voucher on your bill to one of these local pumpkin patches:

PUMPKINS & MORE A-MAIZ-ING FARM BASEGGIO PUMPKIN PATCH AND CORN MAZE COX'S PUMPKIN PATCH

Pick the perfect pumpkin and enjoy the season on Highline!

Voucher expires October 31, 2024.

FREE Pumpkin for Members!



iBuenas Noticias para Nuestros Miembros!

● Estamos emocionados de anunciar que nuestro portal de Pago en Línea ahora está disponible en español!

Para acceder a la traducción, simplemente visite nuestro sitio web en hea.coop, haga clic en "My Account" en la parte superior de la página de inicio, y seleccione su idioma preferido del menú desplegable en la esquina superior derecha.

iHacer que su experiencia en línea sea más accesible y conveniente es nuestra prioridad!



Explore Quick Pay Today

We're excited to introduce Quick Pay — a faster way to pay your Highline Electric bill. With just your account name and account number, you can securely make payments without logging in. Access Quick Pay directly from our website at www.hea.coop.

CAPITAL CREDITS LIST CONTINUES

n the next page, you'll find a list of Highline Electric Association members who have unclaimed capital credits from the cooperative.

HEA publishes the unclaimed capital credit list each year to notify HEA members that the co-op issued them a capital credit check, and that the check has not been cashed.

Look for your name in the printed list below. If you're a current member and find your name, email capitalcredits@hea.coop or call 970-854-2236.

Names will continue here in next month's *Colorado Country Life* magazine.

YOUR CO-OP NEWS

LEWIS, WILLIAM C LIKE, TOM LINDBERG DONNA R LINDENBERGER, JOHN LINDENTAHL, D.I. LINDSEY, LISA LINDSTROM, ROSS J LINN, PAUL LIRA, SAVINO LISSOLO, LESTER L LLC, GATEWAY ANTIQUES LLC, OVERSEAS LLC, P & M PETROLEUM MANAG. LLC, ROSENFIELD FARMS LLC, ROSES AND WHEAT LLC, SCURLOCK PERMIAN LLC. STERLING FARMS LLC, STERLING LAND INVEST LLC, STEVE'S TOWING & RECOVERY LLLP, GUENZI FAMILY LAND LOCK, MATT & IENAE LODGE, IOOF HALL GRAND LOGAN, DARMON LONG, CALVIN A LONG, JIM LONG, KYLE LONG, MICHAEL LONGTIN, ISABELLA LONTINE, LEROY LOOP, MARI LOOS, ARLENE LOPEZ, ANDREA LOPEZ, ELIZABETH LOSEKE, SCOTT L LOUDDER CAROL LOUNGE, CHAMP INN & MILL LOWEN, MAUDE LTD WISDOM INDUSTRIES LUDEKE, MICHAEL LUECK, ROD LUKENS, DONALD E LUKER, ALVIN LUNDOCK, BILLY R LUTHER, CINDY L LYNCH, ROBERT LYONS, DOROTHA M G M 6 LTD PARTNERSHIP MACK, JAMEY D MADDUX, TANYA MAGEE, CHRIS MAIKOWSKI MATTHEW MAINE, MELISSA G MAKUSKI, PAMELA MALONE, VERLIN RAY MANGEL, ROBERT MANUELLO, ROBERT E MARCHANT, DENNIS MARCOTTE, DALE MARET, RALPH MARIANO, HERMELANDO MARICK, GERMAINE MARIE, MADELYNN MARKEL, ANDY MARKET, HOMETOWN MARLATT, JAMES MARSHALL MARILYN MARSHALL, MICHAEL MARTIN, CAROLYN MARTIN, CHRIS MARTIN, STACY MARTINEZ, JONATHAN MARTZ, SARAH MATOUSH, SHERRI MATTICKS, JEANNINE M MATTICKS, VELMA G MAUPIN, MARGIE MAVIS, TREVOR MAY, JACKIE L MAYHILL, GARY MAYNARD, HERMAN B MCADOO BARBARA A MCCALLUM, MIKE MCCONNELL LARRY MCCORMICK, H PHIL MCCRABB, KIMBERLY K MCCRACKEN, LANCE & RHONDA MCDANIEL, RUSS MCGLAUGHLIN, ROGER

MCKELLIPS, SAMUEL MCLINN, STEVE MCNEW IOHN MCPHERSON, GEORGE MCVICKER SHAUNE MEAD, BERNICE MEAD, DELMER MEDLEY, IILL A MEDLEY, KENDALL A MEEK, HEIDI MEIER, ROSE MARY MEKEEL, CINDY & DANIEL MELCHER, JOHN MELCHIOR, MICHAEL MELENDEZ, CHRISTIAN BARRALES MELINE, MARC MENSENDICK, ANNETTE ME-N-U MERAZ, ALONZO O MERCER KEITH MERITAGE ENERGY PARTNERS MERRILL M GODDARD TRUST METCALF, LARRY METCALF, PAULA J METROPOLITAN LIFE INS CO METZLER, DON MEYER HONEY CO MEYER, DEAN MEYER, JOSEPH M MICHAEL, MARJORIE MICHELE R TE MAAT MILBURN, ELAINE MILLER, CHRISTOPHER MILLER, DANIEL E MILLER DANIELI. MILLER, DENNIS MILLER, IIM MILLER, JOYCE MILLER, KATHRYN B MILLER, KELLY B MILLER, MARVIN MILLER, MOLLIE MILLER, REBECCA MILLER, RICHARD R MILLER, SUSAN REESE MINARDI, JAMES & DEBORAH MINTON, EDWARD JAMES MISPLAY, MIKE MITCHELL, DUDLEY MITCHELL, DUSTIN MITCHELL, IAMES E MITCHELL, ROY L MITZNER, TRESSIE MOBILE, WESTERN MOLINE, JEAN J MOLINE, ROGER MONASMITH, DON MONHEISER, JOSEPHINE MONK, JEFF MONTEITH, PAUL MONTEITH, TOM MONTGOMERY, BILL MONTGOMERY, JOHN MONTGOMERY, MICHAEL MONTGOMERY, ROBERT MOODY, JAMES P MOORE, FREDA MOORE, JACKIE MOORE, NORVAL & MARGARET MOORE, TED D MORENO, THERESA MORGAN, TIM MORRIS, JACK F MORRIS, JAMES & RICHELLE MORRIS, MIKIE MORRISON, SHIRLEY MOSES, BILL MOYER, J T MOYER, MARIE E MUELLER, MARVIN MULLENAX, DEAN A MUNSON, LYLA MURPHY, DARLENE MURRAY, ARCHIE MUTUAL, CONNECTICUT

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PECK, BARBARA

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SCHWANKE, PETER

SCOTT, ANDREW

SCHWEHR, CHRISTOPHER J

MYERS, DALLAS

MYERS, DENNIS

MYERS, ROGER